

Pipeline work in your area

Frequently asked questions

Why is this work being done?

Regular maintenance keeps our pipelines operating safely. Our integrity management program includes rigorous testing and analysis that identifies areas of a pipeline that may need additional inspection, repair or replacement. Pipeline segments selected for repair and replacement are identified through continuous analysis of inspection results.

Where will this work take place?

Replacement and installation activities will primarily occur adjacent to and along our existing pipeline rights-of-way. Where new or additional right-of-way, work space, or access roads are required to support the project, we will work with the landowners to seek fair and equitable agreements. With cooperation of landowners and applicable public officials, we may store pipe and equipment in some areas.

All pipelines will be installed in compliance with all applicable regulations. Once work has been completed, the right-of-way will be restored to as near its original condition as is possible.

What can I expect to see during the work?

Our work will essentially resemble that of a utility crew and will include surveying the land, excavating a trench, staging the pipeline material, and then welding and laying new pipeline segments. The existing pipeline will continue to be operated safely until all the repairs have been completed and the replacement pipeline segments have been installed, connected, tested and prepared for operation.

After the new segments are put into service, the replaced segments will be safely decommissioned – removed from service and maintained in place to minimize disturbances to the environment, our neighbors and existing pipeline or other utilities – in accordance with applicable regulatory requirements.

Will local streets or schools be affected?

As we progress through the construction work, there may be localized street closures that will affect traffic within the community. A detailed traffic plan will be available and reviewed with local city officials and residents before we begin work. If access to local schools may be affected during construction, we will work closely with the school and district officials to limit inconvenience.

How do you propose to manage noise and other issues?

We fully recognize that there will be challenges like noise and dust management that we will need to address before beginning work. We will also carefully consider the hours of operation to make sure we're not beginning work too early or ending our work days too late. These are issues that we will address with nearby property owners and residents throughout the project.

We commit to make information on the project available, but we also need to hear from you so we can quickly address any questions or concerns you have.

How will you keep landowners and community members informed on the project?

If you have an EMPCo pipeline on your property, our representatives will consult with you regarding access to our easement. We value your rights as a neighbor and we will respect your property and seek to minimize disruptions

We strive to maintain regular communication with our neighbors and will continue to do so throughout all stages of our work.

A project website will be launched before work begins in the neighborhood. The site will provide important updates about our work as it progresses. Please visit the site and leave any comments or questions that you would like to ask.

What do you mean by replacing the pipeline?

The process to construct a replacement pipeline is very similar to the process to build a new pipeline. Once the route has been confirmed and work space has been acquired alongside the existing corridor, crews will begin by excavating a trench along the pipeline route. Material removed from the trench will be placed on the side of the trench for re-use.

The replacement pipeline segments will be laid alongside the existing pipeline, generally within the same easement. The existing pipeline will continue to be operated safely until all work has been completed and the replacement segments have been tied in, tested and prepared for operation.

Issues, such as hours of operation, dust and noise management, will be discussed with nearby property owners and residents.

Why are you replacing the pipeline? Is it unsafe?

The existing pipeline continues to be safely maintained and operated.

How will you keep our community safe?

ExxonMobil Pipeline employees work hard every day to make sure our pipelines operate safely and reliably. We do this through multiple disciplines, but – first and foremost – through our comprehensive Integrity Management Program. This includes rigorous testing of our pipelines and analysis that identifies areas that may require additional inspection, repair or replacement.

We work closely with emergency responders in each of the communities in which we operate. Pipeline releases are rare, but should one occur, we are prepared to respond quickly in partnership with local responders.